



## MEMORANDUM

**TO:** El Paso Health Providers

**FROM:** El Paso Health Plans

**DATE:** April 13, 2022

**RE:** External Medical Review (EMR) Provider Training

The Medicaid external medical review (EMR) provider training is now available on the El Paso Health Provider website. The purpose of this training is to provide an overview to providers on the role and responsibilities for participants involved in an external medical review following receipt of an appeal decision from El Paso Health.



## **External Medical Review (EMR) Provider Training**

Please visit our website at [www.elpasohealth.com](http://www.elpasohealth.com) click on *Providers/HHSC Updates for Providers/External Medical (EMR) Provider Training* to review the training document or watch a live video recording of the EMR training through this link: <https://attendee.gotowebinar.com/recording/4623254401546558726>

If you have any questions regarding this communication please feel free to contact our Provider Relations Department at 915-532-3778.