



HEDIS SEASON IS HERE!!!!

El Paso Health HEDIS Medical Records Requests for SY 2023 are now available!

Where do I retrieve my records? Log on to your El Paso Health Provider Portal. Record requests may be accessed under the QI Correspondence tab.



What if I don't have a portal account/forgot my password? Contact our Provider Relations Team at 915-532-3778 or send an email to ProviderRelationsDG@elpasohealth.com

How do I submit records? The preferred option for Record Submissions are encouraged and preferred via our SFTP <http://www.elpasohealth.com/HowtosendEMRfilestoEPH.pdf> .
(other options are available and listed on your records request letter)

Have other questions or concerns related to HEDIS?

Contact our Provider Relations Team at 915-532-3778 or send an email to ProviderRelationsDG@elpasohealth.com

If you have questions regarding this notification, please contact El Paso Health Provider Relations at 915-532-3778 Monday thru Friday 8 a.m. to 5 p.m.