



MEMORANDUM

TO: Providers

FROM: El Paso Health

DATE: 02/19/2021

RE: Electronic Remittance Advice Available for A 6-Month Period

In an effort to “Go Green” and save time on requests, EPH RA’s are now available for a 6-month period.

The El Paso Health Provider Portal allows the ability to access, view, print, and save RA’s through an EPH Web Portal Administrative account.

- Providers will need an Administrative user web portal account to access RA’s
- Standard users may contact Provider Relations at 915-532-3778 to request Administrative user rights
- RA’s are available in PDF formats
- RA’s are now available for a 6-month range
- RA’s are also available via 835s through clearing house

Need assistance or have questions?

Please contact our Provider Relations Team at 915-532-3778, Monday - Friday 8 a.m. to 5 p.m. <http://www.elpasohealth.com/>