



## MEMORANDUM

**TO:** EPH Medicaid Providers  
**FROM:** El Paso Health  
**DATE:** 09/03/2021  
**RE:** Hurricane Ida Information for Medicaid Providers

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Texas providers rendering services to evacuees from Louisiana due to Hurricane Ida may complete the Hurricane Emergency Expedited Application with Louisiana Medicaid to receive reimbursement for services rendered to Louisiana Medicaid clients for the fee-for-service program.

If providing care to a Louisiana managed care enrollee, providers will need to contact the clients' MCO in order to be reimbursed for services provided. Refer to the Healthy Louisiana Hurricane Ida Provider Assistance Frequently Asked Questions (FAQ) document for MCO credentialing contact information: [ProviderAssistanceFAQs.pdf \(la.gov\)](#).

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.

Resources: Hurricane Ida Provider Assistance FAQs [ProviderAssistanceFAQs.pdf \(la.gov\)](#)