



**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

## **M E M O R A N D U M**

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**TO:** El Paso Health Providers

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**FROM:** El Paso Health Plans

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**DATE:** March 31, 2022

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**RE:** EPH Systems Maintenance Outage 04/02/2022 6am-6pm

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EPH will be conducting a systems maintenance procedure on **Saturday April 2<sup>nd</sup> from 6am to 6pm**. Several communications will be interrupted and unavailable during this time frame, to include the El Paso Health website.

The **Provider portal** may be accessed through the following link:  
<https://siteinfo.elpasohealth.com/>

Please submit any pertinent information prior or after the time of outage to ensure communication is not interrupted. If you need assistance please call us at 1-877-532-3778.

Questions regarding this communication please feel free to contact our Provider Relations Department at 915-532-3778.