



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

MEMORANDUM

TO: All Providers
FROM: El Paso Health
DATE: November 15, 2019
RE: El Paso Health Mobile App

The El Paso Health App is NOW Available

El Paso Health Members can now stay connected through El Paso Health App!

The El Paso Health app is convenient, secure, and easy to access. Members will now have the tools to help them manage their health care right at their fingertips. On the App, Members will now be able to:

- View and print a temporary ID
- View eligibility information
- Find a Provider
- Request a PCP change
- View wellness information
- View authorizations
- View claims
- Ask a Question

Members can download the El Paso Health App for FREE on their phone or tablet. For details on how to download the app, visit us at <http://elpasohealth.com/MemberApp>.

If you have questions or concerns about the El Paso Health App, call Member Services at 1-877-532-3778.