

1145 Westmoreland Drive El Paso, Texas 79925 1-877-532-3778 elpasohealth.com



El Paso Health Member Letter – Office Visits During COVID 19 Stay at Home Order

April 2, 2020

Dear Member,

El Paso Health is here to help you. We especially want to be connected and available to you during this time of COVID-19 precautions and the Stay at Home Order by El Paso County.

If you need any assistance, please call us at 915-532-3378. You may also use our toll-free number, 1-877-532-3778. You can also find additional resources on our website, <u>www.elpasohealth.com</u> and on our Facebook and Instagram pages.

Please be aware that for your safety and the safety of our employees, during this time we must practice extreme caution when allowing office visits. If you do need to come to our office, we will admit only one person at a time to enter our office lobby. So, we encourage you to call us before coming to our office.

We are sorry for this inconvenience. At El Paso Health, we want to protect your health, so thank you for your patience and understanding. We hope you and your family stay safe and well. Together, we'll get through this.

Sincerely,

Frank Dominguez President and CEO

