



MEMORANDUM

TO: Our Valued STAR and CHIP Providers
FROM: El Paso Health
DATE: October 16, 2019
RE: 2019-2020 Synagis Season

2019-2020 Synagis Season is approaching and statistics indicate RSV appears earlier in some counties and remains active in others. Based on this information, the administration of Synagis injections for El Paso Health members will begin November 15, 2019 and terminate April 14, 2020. Prior authorization requests may be submitted 7 days prior to start date.

STAR and CHIP Members: Navitus, El Paso Health's pharmacy benefit manager, is processing all Synagis prior authorization requests for Medicaid and CHIP members enrolled with the health plan. Synagis is only dispensed through the pharmacies listed below.

Lumicera Specialty Pharmacy 2601 West Beltline Highway, Suite 302 Madison, WI 53713 Synagis Phone: 855-847-3554 Synagis Fax: 855-847-3588	Avella Specialty Pharmacy 3016 Guadalupe St Ste. A Austin, TX 78705 Synagis Phone # 877.470.7608 Synagis Fax # 877.480.1746
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Prior Authorization Process through Navitus is as follows:

1. Prior authorization form can be found on the Navitus website at <https://www.navitus.com/texas-medicaid-star-chip/synagis.aspx>
2. Physician faxes the "Navitus Palivizumab (Synagis) Prior Authorization Request Form" directly to selected pharmacy.
 - a. Lumicera Specialty Fax # 855-847-3588
 - b. Avella Specialty Fax # 877-480-1746
3. Pharmacy will forward completed Prior Authorization Request Form to Navitus for final approval
4. Pharmacy coordinates Synagis delivery with the physician's office.
5. Physician administers Synagis and bills El Paso Health for the administration.

For additional information concerning Synagis administration for STAR and CHIP Members, please call Navitus 24 hours a day, 7 days a week at 1-877-908-6023.