

EL PASO HEALTH QUALITY MEASURE TIPS AND BEST PRACTICES

HHSC holds Managed Care Organizations like El Paso Health accountable to performance on a variety of quality measures. One measure of importance is the HEDIS Follow Up Care for Children Prescribed ADHD Medication (ADD) measure.

What does the HEDIS ADD measure look like?

 The percentage of children newly prescribed ADHD medication with at least 1 follow up visit with a practitioner with prescribing authority within 30 days of the prescription fill date.

What is El Paso Health doing to educate members and encourage their compliance?

- Weekly text messages to members identified with a first fill of ADHD medication
- Incentivizing members with a Calming Kit
- Phone calls to members to assist with coordinating their follow up visit

How can our providers help with this measure?

- Schedule follow up appointments
 BEFORE member leaves your office.
- Call the member a few days before appointment to remind them of the appointment.
- The 30 day follow up visit can be conducted utilizing telehealth! Then do 60 day follow up in person.
- Consider prescribing an initial two-week supply and follow-up prescriptions to a 30-day supply to ensure patient follow-up.
- Coordinate care with specialists who may prescribe ADHD medication to members on your panel.

