



MEMORANDUM

TO: Valued STAR Providers

FROM: El Paso Health

DATE: 11/29/2023

RE: EVV Cures Act Home Health Care Services (HHCS) Onboard Now

Program providers and financial management services agencies (FMSAs) who will be new to EVV, due to the Cures Act Home Health Care Services implementation ([21st Century Cures Act | Texas Health and Human Services](#)), must complete onboarding and EVV Portal training by Dec. 31. It's recommended to complete the form as soon as possible to be able to practice using EVV before the Jan. 1, 2024, implementation.

Summary of Request:

1. Complete onboarding with the state-funded EVV vendor system, HHAeXchange, by submitting the HHAeXchange Provider Onboarding Form [Texas Provider Onboarding \(cognitoforms.com\)](#).
2. Complete the Texas Medicaid & Healthcare Partnership (TMHP) Learning Management System (LMS) ([EVV Training | TMHP](#)) to complete annual EVV Portal training requirements.
3. Program providers and FMSAs must submit all HHCS EVV claims to Texas Medicaid & Healthcare Partnership (TMHP) using TexMedConnect, or through Electronic Data Interchange (EDI) using a Compass 21 (C21) Submitter ID starting with dates of service on or after Dec. 1.
4. EPH will reject any HHCS managed care claims with EVV services and dates of service on or after Dec. 1, back to the program provider and FMSA directing them to submit the claim to TMHP for EVV claims matching.

Additional Information:

Program providers and FMSAs who do not onboard with HHAeXchange before Jan. 1, 2024, may be unable to record visits. Claims submitted without an EVV visit will be denied.

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com