



MEMORANDUM

TO: STAR - Home Health Care Services Program Providers, CDS, FMSAs

FROM: El Paso Health

DATE: 09/22/2023

RE: HHAeXchange Provider Onboarding Details TAKE ACTION NOW

The HHAeXchange Provider Onboarding Form is available on the [Texas EVV Vendor Information Center | HHAeXchange](#). The HHAeXchange Provider Onboarding Form is used to create and configure the HHAeXchange Portal. The person who submits the form will be the provider's point of contact and will receive all communication from HHAeXchange.

HHAeXchange Information Sessions are available by webinar on the [HHAeXchange Texas web page](#). The sessions provide an overview of the transition, review expectations, and provide a demonstration of the HHAeXchange Portal.

Program providers, FMSAs, and Consumer Directed Services (CDS) employers who have successfully completed HHAeXchange Portal EVV system training will receive credentials to log into the HHAeXchange Portal starting in September 2023.

Resources: [EVV Compliance Grace Period for EVV Usage and Home Phone Landline | Texas Health and Human Services](#)

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderRelationsDG@elpasohealth.com