MEMORANDUM

TO: **Valued Providers**

FROM: **El Paso Health**

RE: **CLIA requirements for Claims CLIA Certification Validation**

This is a reminder that all providers of laboratory services must comply with the rules and regulations of the Clinical Laboratory Improvement Amendment (CLIA). Providers an appropriate CLIA certification on file. Providers that do not comply with CLIA are not reimbursed for laboratory services.

EPH Claim Submission Requirements

Professional service and independent laboratory providers are required to include a valid *CLIA* number on all claims submitted for laboratory services, including *CLIA*-waived tests. The *CLIA* certificate identification number must be submitted in one of the following manners:

CLIA	CLIA number location options	Servicing laboratory physical location
CMS 1500 paper claims	Must be represented in field 23	Submit the servicing provider name, full physical address and NPI number in fields 32 and 32A. The rendering/servicing or billing provider address must match exactly to the address associated with the CLIA ID entered in field 23.
HIPPA 5010 837 electronic claim	Must be represented in the 2300loop, REF02 element, with qualifier of X4 in REF01	Physical address of rendering/servicing provider must be represented in the 2310C loop if not equal to the billing provider address. The servicing/rendering or billing provider address must match exactly to the address associated with the CLIA ID submitted in the 2300 loop, REF02.

M E M O R A N D U M

All providers that bill laboratory services must have CLIA certification for the procedure code being billed. If a provider bills for a procedure without appropriate CLIA certification, your claim will deny for reimbursement. Laboratory procedures are only covered and, therefore, payable if rendered by an appropriately licensed or certified laboratory having the appropriate level of *CLIA* accreditation for the particular test performed. Any claim that does not contain the *CLIA* ID, has an invalid ID, has a lab accreditation level that does not support the billed service code, or does not have complete servicing provider demographic information will be considered incomplete and rejected or denied.

Please Note: All out-of-network providers require an authorization.

Resources:
Updating CLIA Certifications in PEMS https://www.tmhp.com/topics/provider-enrollment/pems/licenses
CMS CLIA: Clinical Laboratory Improvement Amendments (CLIA) | CDC

If you have questions regarding this correspondence please contact our Provider Relations Department for assistance at 1-915-532-3778 or toll free at 1-877-532-3778.