

2024-2025 SYNAGIS SEASON

The administration of Synagis injections for El Paso Health members will begin **November 15, 2024 to April 15, 2025**.

Prior authorization requests may be submitted 10 days prior to start date.

STAR and CHIP Members: Navitus, El Paso Health's pharmacy benefit manager, is processing all Synagis prior authorization requests for Medicaid and CHIP members enrolled with the health plan. Synagis is only dispensed through the pharmacy listed below.

Lumicera Specialty Pharmacy

2601 West Beltline Highway, Suite 302

Madison, WI 53713

Synagis Phone: 855-847-3554

Synagis Fax: 855-847-3558

CVS Specialty: 800-238-7828

Fax: 877-287-7226

The Prior Authorization Process through Navitus has changed and is as follows:

1. Initial Requests: require BOTH the Texas Standard Prior Authorization form AND the Synagis request form be filled out by the prescriber, which can be found on the Navitus website:
 - a. Texas Standard Prior Authorization Form/ Synagis El Paso Health Plans Form
txstarchip.navitus.com/synagis
2. Physician faxes the "Navitus Palivizumab (Synagis) Prior Authorization Request Form" directly to selected pharmacy.
 - a. Lumicera Specialty Fax # 855-847-3558
 - b. CVS Specialty: 800-238-7828 Fax 877-287-7226
3. Pharmacy will forward completed Prior Authorization Request Forms to Navitus for final approval. Approvals are only granted for ONE dose at a time. Failure to submit both prior authorization forms will result in denial of the request.



4. Subsequent dose forms are not required for the Traditional (Fall/Winter) 2024-2025 RSV Season. Please be advised, members who have been hospitalized for an RSV infection during the RSV season may be denied further refills of Synagis. All Synagis claims for members with approvals on file will reject with a message stating "pharmacy submit SCC-11 if member has NOT been hospitalized for RSV since last dose or if first fill." Pharmacies must verify the member has NOT been hospitalized for an RSV infection and then resubmit the claim with SCC-11 (Certification on File) populated. Synagis claims missing this information may not adjudicate.
5. Pharmacy coordinates Synagis delivery with the physician's office.
6. Physician administers Synagis and bills El Paso Health for the administration.

For additional information concerning Synagis administration for STAR and CHIP Members, please call Navitus 24 hours a day, 7 days a week at **1-877-908-6023**.

Reference:

<https://www.txvendordrug.com/formulary/respiratory-syncytial-virus-treatment>

<https://www.dshs.texas.gov/immunization-unit/texas-vaccines-children-program-immunizations-unit>

If you have any questions regarding this communication please contact our Provider Relations team at **915-532-3778** or email us at **ProviderRelationsDG@elpasohealth.com**



El Paso Health
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