



## MEMORANDUM

**TO:** Valued STAR and CHIP Providers

**FROM:** El Paso Health

**DATE:** 10/29/2020

**RE:** HHSC COVID-19 Impact Survey - Your Participation Matters

Help the Texas Health and Human Services Commission assess the financial, utilization, and process impacts of COVID-19 on HHSC health-care providers by taking our COVID-19 Impact Survey.

By taking this survey, you will help HHSC develop policies and secure funding that aim to mitigate the short- and long-term impacts of COVID-19 on providers.

We appreciate your helping us understand how we can better assist you during this critical time.

***The questions should take about 20 minutes to complete. The survey is now open and will remain open until 5:00 pm on November 10.***

We encourage you to forward these communications to the appropriate person or persons in your organization familiar with the financial and utilization information for your billing provider (as defined by NPI/TPI) so they can respond to this survey. Your participation is voluntary and valued. We look forward to your feedback.

Contact Rate Analysis via email for questions about the survey  
RateAnalysisDept@hhsc.state.tx.us

**Survey link: [https://deloitte.co1.qualtrics.com/jfe/form/SV\\_08sApbt4ZFHjbzn](https://deloitte.co1.qualtrics.com/jfe/form/SV_08sApbt4ZFHjbzn)**

The survey is now open and will remain open until 5:00 pm on November 10.

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.