



M E M O R A N D U M

TO: Valued STAR and CHIP Providers

FROM: El Paso Health

DATE: 10/13/2020

RE: Hurricane Delta and Laura Information for Medicaid Providers

Texas providers rendering services to evacuees from Louisiana due to Hurricane Delta and Laura may complete the Hurricane Emergency Expedited Application with Louisiana Medicaid to receive reimbursement for services rendered to Louisiana Medicaid clients for the fee-for-service program.

If providing care to a Louisiana managed care enrollee, providers will need to contact the clients' MCO in order to be reimbursed for services provided.

Refer to the following links for assistance

Healthy Louisiana Hurricane Laura Provider Assistance Frequently Asked Questions (FAQ) document for MCO credentialing:
https://ldh.la.gov/assets/docs/BayouHealth/Informational_Bulletins/2020/IB20-17_revised_10.8.20.pdf

Louisiana Medicaid Provider Enrollment:
https://www.lamedicaid.com/Provweb1/Provider_Enrollment/ProviderEnrollmentIndex.htm

Louisiana Medicaid Provider & Plan Resources
<https://ldh.la.gov/index.cfm/page/1461>

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.