

MEMORANDUM



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

☐ STAR ☐ CHIP ☒ STAR+PLUS

TO: Valued EVV Providers
FROM: El Paso Health
DATE: 10/29/2025
RE:

EVV Impacts due to Dual Demonstration Pilot Program Discontinued

Beginning January 1, 2026, the Texas Health and Human Services Commission (HHSC) will transition all Medicare-Medicaid Plans (MMPs) to integrated Dual Eligible Special Needs Plans (D-SNPs) and end the Dual Demonstration Program in El Paso County.

As part of this transition, program providers, FMSAs, and PSOs will receive a new payer plan code for their current MMP members.

Member Transition

MMP members will transition to a STAR+PLUS Managed Care Organization (MCO). Upon transition, members must choose one of the following Medicare coverage options:

- Medicare Advantage Plan (MAP)
- Dual Eligible Special Needs Plan (D-SNP)
- Original Medicare

Members are encouraged to select a companion D-SNP that aligns with their STAR+PLUS MCO for improved coordination of Medicare and Medicaid services.

Eligibility Verification

Program providers, FMSAs, and PSOs can verify member eligibility through the following methods:

- C21/SAVERR-based TMC EV and 270/271 inquiry: Access limited to current month eligibility.
- EaaS/TIERS-based 270/271 or Medicaid Client Portal: Supports eligibility inquiries for future dates up to the end of the following month.

Resources

Appendix XXIX: STAR+PLUS Plan Codes and Contract Numbers | [Texas Health and Human Services](#)

CMS: Contract Year 2023 Medicare Advantage and Part D Final Rule | [Centers for Medicare & Medicaid Services](#)

If you have any questions regarding this communication please contact our Provider Relations team at 915-532-3778 or email us at ProviderServicesDG@elpasohealth.com

EPHSPP10622510