



MEMORANDUM

TO: Valued Providers

FROM: El Paso Health

DATE: July 29, 2020

RE: COVID-19_ Deadline Approaching for Medicaid/CHIP/Dentist Provider Relief Funding on August 3, 2020

If you are a Medicaid and Children's Health Insurance Program (CHIP) provider we wanted to make sure you were aware that you could apply for the provider relief fund distribution to potentially receive approximately 2 percent of reported gross revenue from patient care. The **deadline is approaching on August 3, 2020**. As of July 15, 2020, less than 5 percent of the state's 27,351 eligible providers in Texas have applied.

On June, 9, 2020, the U.S. Department of Health and Human Services (HHS), through the Health Resources and Services Administration (HRSA), [announced](#) additional distributions from the Provider Relief Fund to eligible Medicaid and CHIP providers that participate in state Medicaid and CHIP programs. HHS expects to distribute approximately \$15 billion to eligible providers that participate in state Medicaid and CHIP programs and have not received a payment from the Provider Relief Fund General Allocation. Information has been provided to assist you in your application process.

Fact Sheet

The Health Resources & Services Administration (HRSA) released a new [Fact Sheet](#) for Medicaid and CHIP Providers that is now available on the Provider Relief Fund website. <https://www.hhs.gov/sites/default/files/provider-relief-fund-medicaid-chip-factsheet.pdf>

Recorded Webcast

A recording of the June 25 webcast covering the Medicaid and CHIP distribution is now available at <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/for-providers/index.html>.

Frequently Asked Questions (FAQs)

In order to better address your most important concerns, we have updated our [FAQs](#) to address common questions, including those submitted during the previous webcasts. The FAQs include expanded information on eligibility,



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application, payment process, and more. <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/faqs/index.html#medicaid-overview-eligibility>

Application Instructions

[Medicaid and CHIP Provider Distribution Instructions](#) and the [Medicaid and CHIP Provider Distribution Application Form](#) are available at <https://www.hhs.gov/coronavirus/cares-act-provider-relief-fund/index.html>.

We recommend downloading and reviewing these documents to help you complete the process through the [Enhanced Provider Relief Fund Payment Portal](#) link <https://cares.linkhealth.com/#/>.

Additional Information

For additional information, please call the Provider Support Line at (866) 569-3522; for TTY, dial 711. Hours of operation are 7 a.m. to 10 p.m. Central Time, Monday through Friday. Service staff members are available to provide real-time technical assistance, as well as service and payment support.

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.