



**El Paso Health**  
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

## MEMORANDUM

**TO:** Valued CHIP Providers

**FROM:** El Paso Health

**DATE:** December 18, 2020

**RE:** Update COVID-19 \_ Waiver of CHIP Co-Payments

To assist members in accessing care during the COVID-19 response, HHSC is waiving in office face to face visit co-payments for all CHIP members for services provided from March 13, 2020 through January 21, 2021. Providers must not collect office visit co-payments for CHIP members during this time. El Paso Health will reimburse the provider the full rate for services including member cost sharing.

Providers must attest that an office visit co-payment was not collected from the member by submitting the attestation form included with this memo. If the provider has been reimbursed by El Paso Health for waived CHIP office visit co-payments without using the attestation form, El Paso Health will document the amount paid and the process used to confirm that a co-payment was not collected by the provider. The attestation form must be submitted to El Paso Health by January 21, 2021.

Forms will be accepted via email at [providerservicesdg@elpasohealth.com](mailto:providerservicesdg@elpasohealth.com) or through mail at:

El Paso Health  
1145 Westmoreland Dr.  
El Paso, TX 79925  
Attn: Provider Relations

***Reminder: Co-payments are not required for covered services delivered via telemedicine or telehealth to CHIP members.***

Please contact our Provider Relations Department at 915-532-3778 for any questions regarding this information.

El Paso Health will provide updates as new information is received.



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Resources:

**HHSC : CHIP Co-Payments Waived through January 21, 2021**  
<https://hhs.texas.gov/services/health/coronavirus-covid-19/medicaid-chip-services-information-people-receiving-services>

**Attestation Form**  
<https://hhs.texas.gov/sites/default/files/documents/laws-regulations/forms/5004/5004.pdf>