



El Paso Health
HEALTH PLANS FOR EL PASOANS. BY EL PASOANS.

MEMORANDUM

TO: EPH Providers

FROM: El Paso Health

DATE: October 24, 2018

RE: Scheduled Maintenance for Prior Authorization Fax Server

EPH has scheduled a system maintenance for our Prior Authorization Fax Server on Thursday, October 25, 2018, from 5 pm through 9 pm. Please utilize your Provider Web Portal account for any Prior Authorization submissions during this time frame.

We apologize for the inconvenience that this may cause. If you have any concerns regarding the planned maintenance please contact the Provider Relations team, M-F from 8am-5pm at 915-532-3778 x1507.